

Pilot Scheme for Supporting Patients of the Hospital Authority in the Guangdong-Hong Kong-Macao Greater Bay Area

Dear Participants of the Pilot Scheme,

Thank you for joining the “Pilot Scheme for Supporting Patients of the Hospital Authority in the Guangdong-Hong Kong-Macao Greater Bay Area” (Pilot Scheme) launched by the Government of the Hong Kong Special Administrative Region on 10 May 2023.

With a view to provide Hong Kong people with more choices when receiving the Hospital Authority (HA)'s services, the Government now extends the Pilot Scheme for one year, i.e. from 1 April 2025 to 31 March 2026. Eligible patients will be required to pay on their own a consultation fee of RMB100 for each consultation received at the designated out-patient clinic of the University of the Hong Kong-Shenzhen Hospital (HKU-SZH) (except for specified persons whose medical fees would be waived upon verification by the HA). The remaining consultation fee will be subsidised by the Pilot Scheme, every eligible patient is entitled to a subsidy cap of RMB2,000. The consultation fee payable by eligible patients will be adjusted on 1 January 2026 in accordance with the specialist out-patient consultation fee as set under the fees and charges reform for public healthcare. The Government will announce the details in due course.

To provide more targeted healthcare support to patient and ensure patients receiving optimal treatment and more effective utilisation of resources, the Pilot Scheme will implement the following measures with effect from 1 April 2025:

1. For eligible patients participating in the Pilot Scheme to utilise the subsidy under the Pilot Scheme, they are required to attend consultations at designated specialties provided at HKU-SZH that correspond with the designated Specialist Out-patient Clinics (SOPCs) and/or Family Medicine Clinics (FMCs) (formerly General Outpatient Clinics (GOPCs)) of HA for

which they have follow-up appointments.

2. To ensure patients receiving optimal treatment, once the patients participate in the Pilot Scheme and after their first subsidised out-patient services (e.g. consultation) at HKU-SZH, the patients' follow-up appointments in HA for the corresponding out-patient services would be cancelled.
3. Patients participating in the Pilot Scheme have to agree that if they have received subsidised out-patient clinic services of the Pilot Scheme at the relevant departments of the HKU-SZH, they would not attend follow-up consultations at the corresponding SOPCs or FMCs (formerly GOPCs) of the HA in parallel throughout the period of the Pilot Scheme (1 April 2025 - 31 March 2026). (This does not apply to patients who return to the HA for follow-up consultations because their subsidy of RMB2,000 has been exhausted.) If patients are found to have violated the relevant terms¹, their subsidy accounts under the Pilot Scheme will be frozen until 31 March 2026.
4. The HKU-SZH would refer patients back to the corresponding out-patient clinics of the HA for arranging follow-up appointment based on their clinical needs or upon their requests for withdrawal from the Pilot Scheme.

If you wish to continue participating in the Pilot Scheme, please read the Participant Information Notice and complete the following confirmation reply to the HKU-SZH. Should you have any enquiries, please contact the HKU-SZH at (+86) 0755-86913101 during office hours for more information.

Pilot Scheme Designated Office December 2025

¹ a) The departments of the HKU-SZH attended by individual patients may change with their clinical conditions and the departments concerned may differ from the corresponding specialties of the HA. For details, please contact the HKU-SZH or the HA. If necessary, the HKU-SZH will jointly review the relevant cases (including their medical records) with the HA to verify if the patient has received subsidised out-patient services under the Pilot Scheme from the relevant departments of the HKU-SZH while attending medical follow-up at corresponding SOPCs/ FMCs (formerly GOPCs) of the HA. If violation of the relevant terms is confirmed, the Pilot Scheme Designated Office will reserve the right to freeze the patient's subsidy account under the Pilot Scheme.

b) Please note that if patients receive follow-up consultations for **same diagnosis/ disease** in-parallel at HKU-SZH under Specialty for Family Medicine Clinics (Chronic Diseases) and at corresponding out-patient clinic(s) at HA (including Family Medicine Integrated Centres, FMCs and SOPCs (Internal Medicine Clinics), etc.), the patients would also be regarded as having violated the terms.

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Participant Declaration and Confirmation Reply

To: Pilot Scheme Designated Office

☐ I/ The patient agree(s) to participate in the Pilot Scheme.

1. I/The patient have/has read and understood the "Participant Information Notice" and the "Personal Information Collection Statement" of the Pilot Scheme for Supporting Patients of the Hospital Authority in the Guangdong-Hong Kong-Macao Greater Bay Area (Pilot Scheme), and agree to continue participating in the Pilot Scheme.
2. I/ The patient agree(s) that the Hospital Authority (HA) / The University of Hong Kong-Shenzhen Hospital (HKU-SZH) may use and make available all the personal data pertinent to me/ the patient under the Pilot Scheme, including any updated information that I/the patient subsequently provide(s) to HA/ HKU-SZH (as the case may be) and to relevant government departments, authorities, etc., for the purpose of my/ the patient's continuous participation in the Pilot Scheme and to verify my/ the patient's identity/ status for eligibility to participate and for charging and related purposes.
3. I/The patient agree(s) that for utilisation of the subsidy under the Pilot Scheme, I/ the patient should attend consultations at designated specialties provided at HKU-SZH that correspond with the designated SOPCs and/or FMCs (formerly GOPCs) of HA for which I/the patient have/has follow-up appointments.
4. I/ The patient agree(s) to participate in the Support Scheme and after my/ the patient's first subsidised out-patient services (e.g. consultation) at HKU-

SZH, my/ the patient's follow-up appointments in HA for the corresponding out-patient services would be cancelled. Subject to the clinical needs or when I/ the patient raise(s) request to HKU-SZH to withdraw from the Pilot Scheme, HKU-SZH shall refer me/ the patient back to HA for follow-up appointment of relevant out-patient services.

5. I/The patient agree(s) that, during the period of the Pilot Scheme (1 April 2025 – 31 March 2026), if I/the patient have/has received subsidised out-patient clinic services of the Pilot Scheme at the relevant departments of the HKU-SZH, I/the patient would not attend follow-up consultations at the corresponding Specialist Out-patient Clinics or Family Medicine Clinics (formerly General Outpatient Clinics (GOPCs)) of the HA in parallel. (This is not applicable if I/the patient return(s) to the HA for follow-up consultations because the subsidy of RMB2,000 has been exhausted.) If I/the patient am/is found to have violated the relevant terms¹, I/the patient understand(s) the subsidy account under the Pilot Scheme will be frozen until 31 March 2026.
6. I agree that I/the patient will be charged a consultation fee of Renminbi (RMB)100 for each outpatient consultation session at HKU-SZH (except for specified persons whose medical fees would be waived upon verification by the HA). I/ the patient agree(s) that the consultation fee charged will be subject to the adjustment on 1 January 2026 in accordance with the specialist out-patient consultation fee as set under the fees and charges reform for public healthcare as announced by the Government (except for specified persons whose medical fees would be waived upon verification by the HA).

¹ a) The departments of the HKU-SZH attended by individual patients may change with their clinical conditions and the departments concerned may differ from the corresponding specialties of the HA. For details, please contact the HKU-SZH or the HA. If necessary, the HKU-SZH will jointly review the relevant cases (including their medical records) with the HA to verify if the patient has received subsidised out-patient services under the Pilot Scheme from the relevant departments of the HKU-SZH while attending medical follow-up at corresponding SOPCs/ FMCs (formerly GOPCs) of the HA. If violation of the relevant terms is confirmed, the Pilot Scheme Designated Office will reserve the right to freeze the patient's subsidy account under the Pilot Scheme.

b) Please note that if patients receive follow-up consultations for same diagnosis/ disease in-parallel at HKU-SZH under Specialty for Family Medicine Clinics (Chronic Diseases) and at corresponding out-patient clinic(s) at HA (including Family Medicine Integrated Centres, FMCs and SOPCs (Internal Medicine Clinics), etc.), the patients would also be regarded as having violated the terms.

7. I/ The patient agree(s) to notify the HKU-SZH/ HA immediately upon any changes in my/the patient's eligibility, fee waiver status, registration status in the Electronic Health System and other relevant information.

8. I/The patient confirm(s) that the personal information below is correct:

Patient's Name	[HKUSZH to print these details]
Hong Kong Identity Card No.	[HKUSZH to print these details]
Mainland Travel Permit for Hong Kong and Macau Residents No.	[HKUSZH to print these details]
Residential Address in Hong Kong	
Residential Address in the Mainland (if any)	
Fee Waiver Eligibility (if any)	<input type="checkbox"/> Recipient of Hong Kong Comprehensive Social Security Assistance <input type="checkbox"/> Hong Kong Old Age Living Allowance Recipient aged 75 or above <input type="checkbox"/> Civil servants, pensioners or their dependents who are eligible for medical and dental benefits within the civil service <input type="checkbox"/> HA staff, retirees or their eligible dependents who are eligible for medical and dental benefits within HA

☐ **I/ The patient request(s) to withdraw from the Pilot Scheme.**

Name and Signature of Patient
(Healthcare Recipient and Data
Subject)/ Substitute Decision Maker/
Relevant Person:

Name: _____

Signature: _____ Date: _____

☐ *please tick as appropriate*

December 2025