

Pilot Scheme for Supporting Patients of the Hospital Authority in the Guangdong-Hong Kong-Macao Greater Bay Area

Dear Participants of the Pilot Scheme,

Thank you for joining the “Pilot Scheme for Supporting Patients of the Hospital Authority in the Guangdong-Hong Kong-Macao Greater Bay Area” (Pilot Scheme) launched by the Government of the Hong Kong Special Administrative Region on 10 May 2023, with a view to enabling eligible patients of the Hospital Authority (HA) to choose to receive subsidised consultation services at the designated collaborating healthcare institution in the Guangdong-Hong Kong-Macao Greater Bay Area (GBA). The Government now extends the Pilot Scheme for one year, i.e. from 1 April 2026 to 31 March 2027.

Under the extended Pilot Scheme, if an eligible HA patient incurs a medical fee of RMB100 or above for a consultation received at the designated out-patient clinic of the University of Hong Kong Shenzhen Hospital (HKU-SZH), the patient (except for specified persons who are medical fee waiver holders as verified by the HA) will be required to co-pay RMB100 for such consultation, while the remaining medical fee will be subsidised by the Pilot Scheme, subject to a cap of RMB2,000 per year. If the medical fee of the consultation is less than RMB100, such fee would not be subsidised by the Pilot Scheme and should be paid by the patient to HKU-SZH directly and separately. The validity period of the relevant subsidy is from 1 April 2026 to 31 March 2027.

For specified persons who are medical fee waiver holders as verified by the HA, for each out-patient consultation with a medical fee of RMB100 or above, the patient will be exempted from paying the co-payment of RMB100 for such consultation, while the remaining medical fee will be subsidised by the Pilot Scheme, subject to a cap of RMB2,000 per year. If the medical fee for the consultation is less than RMB100, such fee will also be waived insofar as the subsidy cap has not yet been exhausted.

To provide more targeted healthcare support to patient and ensure patients receiving optimal treatment and more effective utilisation of resources, the Pilot Scheme will implement the following measures with effect from 1 April 2026:

1. For eligible patients participating in the Pilot Scheme to utilise the subsidy under the Pilot Scheme, they are required to attend consultations at designated specialties provided at HKU-SZH that correspond with the designated Specialist Out-patient Clinics (SOPCs) and/or Family Medicine Clinics (FMCs) (formerly General Outpatient Clinics (GOPCs)) of HA for which they have follow-up appointments.
2. To ensure patients receiving optimal treatment, once the patients participate in the Pilot Scheme and after their first subsidised out-patient services (e.g. consultation) at HKU-SZH, the patients' follow-up appointments in HA for the corresponding out-patient services would be cancelled.
3. Patients participating in the Pilot Scheme have to agree that if they have received subsidised out-patient clinic services of the Pilot Scheme at the relevant departments of the HKU-SZH, they would not attend follow-up consultations at the corresponding SOPCs or FMCs (formerly GOPCs) of the HA in parallel throughout the period of the Pilot Scheme (1 April 2026 - 31 March 2027). (This does not apply to patients who return to the HA for follow-up consultations because their subsidy of RMB2,000 has been exhausted.) If patients are found to have violated the relevant terms¹, their subsidy accounts under the Pilot Scheme may be frozen until 31 March

¹ a) The departments of the HKU-SZH attended by individual patients may change with their clinical conditions and the departments concerned may differ from the corresponding specialties of the HA. For details, please contact the HKU-SZH or the HA. If necessary, the HKU-SZH will jointly review the relevant cases (including their medical records) with the HA to verify if the patient has received subsidised out-patient services under the Pilot Scheme from the relevant departments of the HKU-SZH while attending medical follow-up at corresponding SOPCs/ FMCs (formerly GOPCs) of the HA. If violation of the relevant terms is confirmed, the Pilot Scheme Designated Office will reserve the right to freeze the patient's subsidy account under the Pilot Scheme.

b) Please note that if patients receive follow-up consultations for **same diagnosis/ disease** in-parallel at HKU-SZH under Specialty for Family Medicine Clinics (Chronic Diseases) and at corresponding out-patient clinic(s) at HA (including Family Medicine Integrated Centres, FMCs and SOPCs (Internal Medicine Clinics), etc.), the patients would also be regarded as having violated the terms.

2027. If the patients who were found to have violated the relevant terms¹ during the previous phases of the Pilot Scheme, are found to have violated the relevant terms¹ during the extended Pilot Scheme again, their subsidy accounts under the Pilot Scheme will be frozen until 31 March 2027.

4. The HKU-SZH would refer patients back to the corresponding out-patient clinics of the HA for arranging follow-up appointment based on their clinical needs or upon their requests for withdrawal from the Pilot Scheme.
5. Patients participating in the Pilot Scheme are required to register with the eHealth. Prior to their consultations at the HKU-SZH, patients may, as necessary, apply for their electronic health records deposited in eHealth over the past three years through the “Cross-boundary Health Record” function in the eHealth mobile application and authorise healthcare professionals to access such records during consultations to facilitate diagnosis and treatment. After consultations, patients may also use the “Personal Folder” function to deposit their medical records from the HKU-SZH to their personal eHealth account for centralised storage and usage, including allowing authorised Hong Kong healthcare providers to access during follow-up care.

If you wish to continue participating in the Pilot Scheme, please read the Participant Information Notice and complete the following declaration and confirmation reply to the HKU-SZH. Should you have any enquiries, please contact the HKU-SZH at (+86) 0755-86913101 during office hours for more information.

Pilot Scheme Designated Office
May 2026

Pilot Scheme for Supporting Patients of the Hospital Authority in the Guangdong-Hong Kong-Macao Greater Bay Area

Participant Declaration and Confirmation Reply

To: Pilot Scheme Designated Office

I/ The patient agree(s) to continue to participate in the Pilot Scheme.

1. I/ The patient have/has read and understood the "Participant Information Notice" and the "Personal Information Collection Statement" of the Pilot Scheme for Supporting Patients of the Hospital Authority in the Guangdong-Hong Kong-Macao Greater Bay Area (Pilot Scheme), and agree to continue to participate in the Pilot Scheme.
2. I/ The patient agree(s) that the Hospital Authority (HA) / The University of Hong Kong-Shenzhen Hospital (HKU-SZH) may use and make available all the personal data (including out-patient encounter and appointment records in HA) pertinent to me/ the patient under the Pilot Scheme, including any updated information that I/ the patient subsequently provide(s) to HA/ HKU-SZH (as the case may be) and to relevant government departments, authorities, etc., for the purpose of my/ the patient's continuous participation in the Pilot Scheme and to verify my/ the patient's identity/ status for eligibility to participate and for charging and related purposes.
3. I/ The patient agree(s) that for utilisation of the subsidy under the Pilot Scheme, I/ the patient should attend consultations at designated specialties provided at HKU-SZH that correspond with the designated Specialist Out-patient Clinics (SOPCs) or Family Medicine Clinics (FMCs) (formerly General Outpatient Clinics (GOPCs)) of HA for which I/ the patient have/has follow-up appointments.

4. I/ The patient agree(s) that if the medical fee of the consultation is RMB100 or above, I/ the patient will be required to co-pay RMB100 for each consultation received at the designated out-patient clinic of the HKU-SZH (unless I/ the patient am/is a medical fee waiver holder as verified by the HA), while the remaining medical fee will be subsidised by the Pilot Scheme, subject to a cap of RMB2,000 per year. If the medical fee of the consultation is less than RMB100 and I/ the patient have/ has not been verified by the HA as waiver holder, I/ the patient shall pay such fee to HKU-SZH directly and separately and it will not be subsidised by the Pilot Scheme.
5. I/ The patient agree(s) that after I/ the patient participate(s) in the Pilot Scheme and receive(s) my/ the patient's first subsidised out-patient services (e.g. consultation) at HKU-SZH, my/ the patient's follow-up appointments in HA for the corresponding out-patient services would be cancelled. Subject to the clinical needs or when I/ the patient raise(s) request to HKU-SZH to withdraw from the Pilot Scheme, HKU-SZH shall refer me/ the patient back to HA for follow-up appointment of relevant out-patient services.
6. I/ The patient agree(s) that, during the period of the Pilot Scheme (from 1 April 2026 – 31 March 2027), if I/ the patient have/has received subsidised out-patient clinic services of the Pilot Scheme at the relevant departments of the HKU-SZH, I/ the patient would not attend follow-up consultations at the corresponding SOPCs or FMCs (formerly GOPCs) of the HA in parallel. (This is not applicable if I/ the patient return(s) to the HA for follow-up consultations because the subsidy of RMB2,000 has been exhausted.) If I/ the patient am/is found to have violated the relevant terms¹, I/ the patient

¹ a) The departments of the HKU-SZH attended by individual patients may change with their clinical conditions and the departments concerned may differ from the corresponding specialties of the HA. For details, please contact the HKU-SZH or the HA. If necessary, the HKU-SZH will jointly review the relevant cases (including their medical records) with the HA to verify if the patient has received subsidised out-patient services under the Pilot Scheme from the relevant departments of the HKU-SZH while attending medical follow-up at corresponding SOPCs/ FMCs (formerly GOPCs) of the HA. If violation of the relevant terms is confirmed, the Pilot Scheme Designated Office will reserve the right to freeze the patient's subsidy account under the Pilot Scheme.

understand(s) the subsidy account under the Pilot Scheme may be frozen until 31 March 2027. If I/ the patient was found to have violated the relevant terms¹ during the previous phases of the Pilot Scheme, and am/is found to have violated the relevant terms¹ during the extended Pilot Scheme again, my/ the patient’s subsidy accounts under the Pilot Scheme will be frozen until 31 March 2027.

7. I / The patient understand(s) and agree(s) that, I / the patient am/ is required to register with the eHealth. Prior to my/ the patient’s consultations at the HKU-SZH, I/ the patient may, as necessary, apply for my/ the patient’s electronic health records deposited in eHealth over the past three years through the “Cross-boundary Health Record” function in the eHealth mobile application and authorise healthcare professionals to access such records during consultations to facilitate diagnosis and treatment. After consultations, I/ the patient may also use the “Personal Folder” function to deposit my/ the patient’s medical records from the HKU-SZH to my/ the patient’s personal eHealth account for centralised storage and usage, including allowing authorised Hong Kong healthcare providers to access during follow-up care.

8. I/ The patient agree(s) to notify the HKU-SZH/ HA immediately upon any changes in my/ the patient’s eligibility, fee waiver status, registration status in the eHealth and other relevant information.

9. I /The patient confirm(s) that the personal information below is correct:

Patient’s Name	[HKUSZH to print these details]
Hong Kong Identity Card No.	[HKUSZH to print these details]
Mainland Travel Permit for Hong Kong and Macau Residents No.	[HKUSZH to print these details]

b) Please note that if patients receive follow-up consultations for same diagnosis/ disease in-parallel at HKU-SZH under Specialty for Family Medicine Clinics (Chronic Diseases) and at corresponding out-patient clinic(s) at HA (including Family Medicine Integrated Centres, FMCs and SOPCs (Internal Medicine Clinics), etc.), the patients would also be regarded as having violated the terms.

Residential Address in Hong Kong	
Residential Address in the Mainland (if any)	
Fee Waiver Eligibility (if any)	<input type="checkbox"/> Recipient of Hong Kong Comprehensive Social Security Assistance <input type="checkbox"/> Hong Kong Old Age Living Allowance Recipient aged 75 or above <input type="checkbox"/> Civil servants, pensioners or their dependents who are eligible for medical and dental benefits within the civil service <input type="checkbox"/> HA staff, retirees or their eligible dependents who are eligible for medical and dental benefits within HA

I/ The patient will not continue to participate in the Pilot Scheme.

Name and Signature of Patient
(Healthcare Recipient and Data
Subject)/ Substitute Decision Maker/
Relevant Person:

Name: _____

Signature: _____ Date: _____

please tick as appropriate

May 2026